



## **What is DECORATV?**

A custom elegant hardwood frame with a motorized Giclee art print, designed to cover and hide the TV and to enhance the room décor.

## **What is a Giclee printing?**

Giclee is the name given to a large format, high resolution industrial print which has become a standard for fine-art printing. Its detailed resolution provides the best quality, rendering saturated colors with a broad range of tonal values. Giclee prints can be found in world-renowned museums and galleries around the world.

## **How does the DECORATV work?**

A motor raises or lowers a museum quality canvas with one touch of a remote or through home automation. When the television is not in use, the artwork is down (displayed) within the frame. When the television is in use, the artwork is up (retracted). The TV shows its regular picture.

## **Is the DECORATV Custom made?**

Yes. It is Custom made based on the TV make, model and dimensions, as well as the frame and art selection.

## **Is the DECORATV Off-the-shelf?**

No.

## **Does the DECORATV include the TV?**

No

## **What does the DECORATV include when ordered?**

Art, hardwood frame, metal box, control system, and the TV mount for recessed mounted. Surfaced mounted does not include the TV mount.

## **What to take under consideration when ordering the DECORATV?**

TV brand and model.

Artwork.

Frame and liner.

Mounting option: flush/recessed or on wall/surfaced.

Control option: IR, Wall Switch, 12V Relay, other.

## **Do I need a professional to install the DECORATV?**

Unless an electrical socket is already in position, you will need an electrician, or an audio-visual dealer (who can do both carpentry and electric). We recommend a general contractor, audio visual dealer or Installer.

## **How do I find an installer?**

Contact us for an authorized dealer closest to you.

## **How to order the DECORATV?**

Via the **DECORATV Designer**.

Contacting Mike at [mike@avisp.co](mailto:mike@avisp.co)



### **What are the DECORATV art choices?**

There is a selection of multiple arts in our galleries of varied styles.

If you do not find what you need, then you can provide your own custom artwork, family portrait, company logo, among many other images that can be reproduced with the proper usage rights and digital file size.

\*\* File requirements and release form can be provided upon request.

### **Can I use my own photo or art in a DECORATV?**

Yes, as long as you have the authority to reproduce the photo/art, taking under consideration that the image file provided can be enlarged to the required file size.

\*\* File requirements and release form can be provided upon request.

### **Can I use the logo of my company in a DECORATV?**

Yes, as long as you have the authority to reproduce the photo/art, taking under consideration that the image file provided can be enlarged to the required file size.

\*\* File requirements and release form can be provided upon request.

### **How can I get a custom art piece printed?**

Get authorization from the artist, complete the "Artist License Agreement Form".

If the art or photo belongs to you, then complete a "Casual Use Release Form".

Make sure that the image file to be provided can be enlarged to the required file size.

\*\* File requirements and release form can be provided upon request.

Provide the image file together with the relevant completed signed form.

### **What is the DECORATV art printed on?**

The art is printed on archival canvas.

The printing process is called Giclee printing, the same process that professional artist uses to replicate their original artwork. The process has on average 100-year life span depending on how much UV exposure the canvas gets.

### **Can the DECORATV artwork be replaced?**

Yes, as long as the TV has not changed in size and the information required can be provided.

### **Can I order more than one Art for the DECORATV?**

Yes, some customers order multiple art on rollers and change them with the seasons.

### **Can I change the Art myself for the DECORATV?**

You can change the art yourself, but you will have to adjust the limit settings for the motor so the art lines up with the frame properly.

\*\* We recommend using an AV Integrator to assure proper installation.

### **Do I need an installer to change the Art for the DECORATV?**

We recommend using an AV Integrator to assure proper installation.



### **What are the DECORATV frame choices?**

Modern, contemporary, classic and traditional frames are available in our selection offerings. No hardwood frame could be requested to supply your own frame and liner.

### **What are the DECORATV liner choices?**

Natural or black. Contact us for custom colors and additional charges.

### **Do I have to have a liner in the DECORATV?**

Yes. This is the inner part of the frame.

### **Is the liner included in the price of the DECORATV?**

Yes. The liner adds contrast and beauty to the frame.

### **Can the DECORATV frame be replaced?**

Yes, as long as the TV has not changed in size and the information required can be provided. A liner must be selected with the new frame.

### **Can the DECORATV liner be replaced?**

Yes, as long as the TV has not changed in size and the information required can be provided. A new frame must be selected with the new liner.

### **Are the DECORATV frames made of wood?**

Yes.

### **Will the DECORATV work with my home automation system?**

Yes. Just make sure to inform us what is being integrated to enable us to install the right control system. Keep in mind that it will need to be programmed by a professional.

### **What kind of remote can be used on the DECORATV?**

Several control options are available: IR, Low Voltage or 12V DC Auto Relay.

### **Does the DECORATV include the mounting?**

Only when is being installed recessed.

### **What are the DECORATV mounting options?**

Recessed and Surface Mounted

### **Where can I place the DECORATV?**

In any place where you have a TV.

Private boats and yachts, cruise ships, private airplanes, in boardrooms, conference rooms, CEO offices, product showrooms, government offices, private estates, kitchens, lounge rooms, home theaters, bedrooms, children's playrooms, hallways and various other locations.



### **Do I need a false wall to install the DECORATV?**

No.

### **Can the DECORATV be hung over the fireplace?**

Yes. Consider that if there is no mantle over the fireplace, the heat will rise and reach the system and the TV. If it is a regular fireplace with a chimney, ensure you have insulation protecting the TV from the heat. We recommend you have it reviewed by the dealer/installer.

### **Can the DECORATV cover my external speaker or soundbar?**

Yes. This option is called **DECORATV Extra**.

### **Can I purchase just the frame of a DECORATV?**

Yes. We call this option **DECORAFRAME** (for surface mounting), which is designed to frame the TV and does not come with any art. You can easily install the **DECORAFRAME** yourself as it sits on the TV. Contact us for more information.

### **Can the DECORATV cover something else other than a TV?**

Yes. You can conceal other entertainment equipment such as speakers, electronics, whiteboards, safes, control systems, gun safes or gun racks etc.

### **Can the DECORATV cover a projection screen?**

Yes. This option is called **DECORASCREEN**.

### **Can I order frames and art that is not to go over a TV?**

Yes. Contact us for more information.

### **What is DECORATV Basic?**

**DECORATV Basic** is AVI Solutions Plus concealment product for the TV without external speakers or soundbar.

### **What is DECORATV Extra?**

**DECORATV Extra** is AVI Solutions Plus concealment option for the TV with external speakers or soundbar.

### **What is the largest DECORATV available?**

Approximately 120" diagonal, 16:9 format.  
Contact us to discuss the largest sizes choices.

### **Do you make DECORATV for 3D TV's?**

Yes.

### **If the 3D TV has a dynamic contrast control function that adjusts the brightness to the room's ambient light, can a DECORATV still be installed?**

Yes. However, dynamic contrast function will not work on this TV.



### **Can the DECORATV be used when I have a pop-up camera?**

Yes. Simply let us know that you have these features when you place an order. We can also enlarge the opening to expose it.

### **Can the DECORATV be used when my speakers deploy downward?**

Yes. Simply let us know that you have these features when you place an order. We can also enlarge the opening to expose these items.

### **What happens with my DECORATV when I want to buy a new TV?**

If you purchase a thinner TV by depth and it is the same size, there should not be a problem.

If you purchase a thicker or larger TV, you will need a new DECORATV.

If uncertain, contact us.

### **How do you pack and ship the DECORATV?**

Large units are shipped in a wooden crate on a pallet.

Smaller units are packaged in cardboard boxes on a pallet.

### **How long after does it takes to receive the DECORATV after is ordered?**

Usually no more than 15 business days.

### **Where is the DECORATV manufactured?**

Made in South Florida, USA

### **What is the return policy for the DECORATV?**

All orders are not refundable or returnable.

### **What is the cancellation policy for the DECORATV?**

All orders cannot be cancelled after having been confirmed.

### **What is the warranty of the DECORATV?**

#### **LIMITED ONE YEAR WARRANTY**

AVI Solutions Plus warrants its DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) products to the original purchaser only, to be free from defects in materials and workmanship for a period of one (1) year from the date of purchase by the original purchaser provided they are properly operated and maintained according to AVI Solutions Plus instructions and are not damaged due to improper handling, treatment or damaged due to not following the installation instructions after shipment from the factory.

This warranty does not apply to equipment showing evidence of misuse, abuse or accidental damage, or which has been tampered with or repaired by person other than an authorized AVI Solutions Plus personnel.

AVI Solutions Plus sole obligation under this warranty shall be to repair or to replace (at AVI Solutions Plus's discretion) the defective part of the merchandise.



This warranty expressly does not cover any costs of removal, installation, framing or other costs incident to replacing the DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) or returning it to AVI Solutions Plus.

Returns for service should be made by AVI Solutions Plus dealer. If it is necessary for the dealer to return the product or part to AVI Solutions Plus, transportation expenses to and from AVI Solutions Plus are payable by the purchaser and AVI Solutions Plus is not responsible for damage in shipment. To protect yourself against damage or loss in transit, insure the product and prepay all transportation expenses.

This warranty is in lieu of all other warranties, expressed or implied, including warranties as to fitness for use and merchantability. Any implied warranties of fitness for use, or merchantability, that may be mandated by statute or rule of law are limited to the one (1) year warranty period for DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) products.

This warranty gives you specific legal rights, and you may also have other rights which vary from state-to-state.

In no event will AVI Solutions Plus be liable for sums in excess of the purchase price of the product. No liability is assumed by AVI Solutions Plus for expenses or damages resulting from interruption in operation of equipment, or for incidental, direct or consequential damage of any nature.

If there is a defect in material or workmanship of an AVI Solutions Plus product, contact AVI Solutions Plus office immediately.