



## **DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) TERMS AND CONDITIONS**

Possession of the price list does not constitute an offer to sell. Prices and specifications are subject to change without prior notice. All orders must be in writing. No verbal orders will be accepted. Specifications are subject to change without notice.

**All orders are not refundable or returnable.** All orders require a 50% deposit before production, a written sign-off prior to commencement of production.

### **Freight Damage (IMPORTANT)**

Purchaser accepts responsibility for inspecting all shipping boxes, pallets or crates upon arrival. Any signs of damage must be noted on the freight bill at the time of receiving.

#### Obvious Freight Damage:

If a shipment has evidence of rough handling, this condition must be noted on all copies of the freight bill when the person receiving the shipment signs for it. Should the contents of the boxes, pallets or crates be damaged, notify the shipping company and request an inspection of the damaged materials. Send the inspection report, a copy of the freight bill with damage noted and your explanation of the damage to AVI Solutions Plus. Advise AVI Solutions Plus if you want replacement of the entire shipment or if damaged parts can be repaired.

If the damage is due to shipping and is extensive, refuse delivery and notify AVI Solutions Plus of your action, including the name of the carrier company.

If you accept a shipment with obvious freight damage and report it to us after the fact, we will supply a replacement at the originally quoted price and provide partial credit upon the return of the original, based on its salvageable value.

#### Concealed Freight Damage:

When there is no evidence of any external damage to the shipment and damage to the contents is detected when the merchandise is unpacked, it must be notified to the carrier company within twenty-four (24) hours of receipt and request an inspection.

#### It is the receiving party's responsibility to report any damages:

Preserve all packing materials until inspection is made. Send inspection report, transportation receipt and your explanation of damage to AVI Solutions Plus. Advise AVI Solutions Plus if a replacement is necessary. Due to a ruling by the freight bill at the time of delivery, the carriers believe damage could have resulted in handling after delivery.

Carriers only allow 3 days for reporting damage claims.



## **LIMITED WARRANTY**

### **LIMITED ONE YEAR WARRANTY ON AVI SOLUTIONS PLUS' DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) PRODUCTS**

AVI Solutions Plus warrants its DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) products to the original purchaser only, to be free from defects in materials and workmanship for a period of one (1) year from the date of purchase by the original purchaser provided they are properly operated and maintained according to AVI Solutions Plus instructions and are not damaged due to improper handling, treatment or damaged due to not following the installation instructions after shipment from the factory.

This warranty does not apply to equipment showing evidence of misuse, abuse or accidental damage, or which has been tampered with or repaired by person other than an authorized AVI Solutions Plus personnel.

AVI Solutions Plus sole obligation under this warranty shall be to repair or to replace (at AVI Solutions Plus's discretion) the defective part of the merchandise.

This warranty expressly does not cover any costs of removal, installation, framing or other costs incident to replacing the DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) or returning it to AVI Solutions Plus.

Returns for service should be made by AVI Solutions Plus dealer. If it is necessary for the dealer to return the product or part to AVI Solutions Plus, transportation expenses to and from AVI Solutions Plus are payable by the purchaser and AVI Solutions Plus is not responsible for damage in shipment. To protect yourself against damage or loss in transit, ensure the product and prepay all transportation expenses.

This warranty is in lieu of all other warranties, expressed or implied, including warranties as to fitness for use and merchantability. Any implied warranties of fitness for use, or merchantability, that may be mandated by statute or rule of law are limited to the one (1) year warranty period for DECORA SERIES (DECORATV, DECORASCREEN, DECORAFRAME) products.

This warranty gives you specific legal rights, and you may also have other rights which vary from state-to-state.

In no event will AVI Solutions Plus be liable for sums in excess of the purchase price of the product. No liability is assumed by AVI Solutions Plus for expenses or damages resulting from interruption in operation of equipment, or for incidental, direct or consequential damage of any nature.

If there is a defect in material or workmanship of an AVI Solutions Plus product, contact AVI Solutions Plus office immediately.

## **IMPORTANT**

This warranty shall not be valid and AVI Solutions Plus shall not be bound by this warranty if the product is not operated and maintained in accordance with AVI Solutions Plus instructions.